



Ralph C. Wilson, Jr.  
Chairman

September 2, 2009

Mr. Bob Pacanovsky  
Robert J. – Events & Catering  
95 Hanna Parkway  
Akron, OH 44319

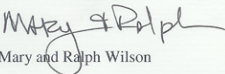
Dear Bob,

Thank you for the wonderful service during Ralph's Pro Football Hall of Fame of party. The food and service were outstanding. In fact, a friend of mine mentioned to me that she never had to wait in line for food or a drink, the staff was working *that* efficiently.

In addition, during the planning stages of the party, you and your staff could not have been more accommodating. With every request, you made it happen. With every change, you made sure to make the change. Your patience and attention to detail was extraordinary.

Thank you again for making the evening one that we will remember always.

Sincerely,

  
Mary and Ralph Wilson

MMW:tac

